

AETNA TERMINATION OF BAYCARE HOSPITALS
Frequently Asked Questions (FAQs):

What Happened?

On Aug. 20, Aetna terminated its contract with BayCare Health System hospitals.

If an agreement is not reached before Dec. 31, 2008, which hospitals will be out of Aetna's network?

Mease Countryside Hospital	St. Joseph's Hospital
Mease Dunedin Hospital	St. Joseph's Children's Hospital
Morton Plant Hospital	St. Joseph's Women's Hospital
Morton Plant North Bay Hospital	South Florida Baptist Hospital
St. Anthony's Hospital	

Where do the contract negotiations stand?

Despite our efforts over the past four months, we have not been able to reach an agreement with Aetna. At this point, given Aetna continues to propose payment rates that fall short of what's fair and what we need for quality care, we are not optimistic that we will reach an Agreement by Dec. 31, 2008.

What BayCare facilities are not impacted by this termination?

Certain outpatient centers and facilities are not part of the current contract we are negotiating, and you may continue to access them. The facilities and services that are not impacted include Tyrone Imaging Center, Carillon Imaging Center, St. Anthony's PET/CT Center, St. Joseph's Imaging Centers (Carrollwood, Westschase, Van Dyke and Main), Trinity Outpatient Center, Bardmoor Outpatient Center, John Knox Village, MedSpecialists, Morton Plant Rehabilitation Center, BayCare Occupational Health and BayCare HomeCare.

Can I still go to BayCare hospitals?

OB patients who are pre-registered with a BayCare hospital before Jan. 1, 2009, may deliver their babies at any BayCare hospital, even if the baby is due after Jan. 1. It is also important for you to know that our contract allows you to continue using BayCare's hospitals for up to a year from the date of our contract termination, or until your insurance policy comes up for renewal—whichever is sooner. To do this, you must contact Aetna, let them know you want to use our hospitals and receive Aetna's approval. Will Aetna honor this contract term? Given the difficulties we've had with Aetna, and that so many patients have experienced, we fear that Aetna will make it difficult for your physicians to admit you to our hospitals.

Who can I contact at Aetna?

If you want to let Aetna know how you feel about this issue, you can contact them at:

Mr. Carl King
214/200-8122 (Mr. King is based in Dallas)
KingCC@aetna.com

Who can I contact at BayCare?

The BayCare Managed Care team is available to address your questions. You can contact us at 813/554-8117.